

GridPlus Inc. Shipping Policy

We deliver products domestically and internationally using UPS, subject to our Terms of Sale. All orders may be tracked through the UPS website. No shipments can be made to P.O. Box addresses, or countries not on our list of Covered Jurisdictions.

Both domestic and international shipping costs depend on the size and weight of the product and your location. Exact shipping costs will be calculated in the shopping cart and will be added to the order total prior to checkout.

We aim to process all orders within 3 business days. Shipping times are dependent upon the customer's preferred shipping method.

Any international order will list the customer as the importer of record. The customer authorizes GridPlus Inc. to import the goods on their behalf. GridPlus Inc. is unable to account for additional importation costs as these vary by jurisdiction. GridPlus Inc. does not charge tax for international orders at checkout, however duties & taxes may be charged by the destination country at the expense of the customer.

As described the Terms of Sale, products may be subject to import and export control laws and regulations in the United States and elsewhere. You must comply with all domestic and international import and export laws and regulations that apply in connection with the product. These laws may include restrictions on destinations, users, purchase, sales, and end use. You acknowledge that you are responsible for any import taxes, including VAT, on products sold, invoiced or shipped outside the United States, and that we do not collect such taxes on your behalf.